

New Customer Checklist For Dogs

Click on [Book a Stay](#) on our website to create an online portal to provide your personal and pet information plus to request a reservation. Or give us a call 814-692-8279 and we can set everything up for you.



We ask that you upload onto your online portal or email the following documents to happyvalley@goldenwoodpets.com before your reservation-

- Rabies Certificate showing:**
 - Pet's Name
 - Manufacturer
 - Serial or Lot #
 - Expiration Date or Term of Vaccine (1 or 3 year)
 - Veterinarian Name or Signature
- Distemper Vaccination showing:**
 - Expiration Date or Term of Vaccine (1, 2, or 3 year)
 - Veterinarian Name or Signature
- Bordetella Vaccination (Kennel Cough) showing:**
 - Expiration Date or Term of Vaccine (6 month or 1 year)
 - Veterinarian Name or Signature

(Vaccinations records must show the expiration dates and must be from a licensed veterinarian. We cannot receive anything handwritten.)

- Picture of your dog** (For on their new run card)
- Copy of Driver's License** of dog owner(s)
- Sign the Agreement**

What to bring:

- Food in a sealed plastic container. Only bring enough food for the stay plus one extra day just in case. (No big boxes or large bags of food.)
- Medications (if needed), pill pockets, etc. (We ask that the pills be placed into a pill organizer if administering more than one medication).
- Leash

We do have a fridge for any medications or foods that need to be kept in a fridge.

We provide the food and water bowls for your dog.

Optional items to bring along:

- Bedding, Blankets, Pillows, etc.
- Toys
- Treats - Only bring enough for the stay. (No big boxes or large bags.)
- Special food/water bowls if needed (elevated for larger breeds, slow eating bowls, etc). We do not allow any glass or porcelain bowls.

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Label EVERYTHING with your dog's name and your last name - your carry bag, food bag, treat bag, medications, etc.

When you arrive: (Plan an additional 5-10 minutes for your first visit.)

- Leave your dog in your vehicle.
- Bring food, bedding, etc into the office.
- We will review any additional information needed.
- Then we'll get the dog room set up for your dog.
- You will then be able to get your dog from the vehicle.

We take payment at pick-up. We accept all major credit cards.

Drop-off & Pick-up Hours:

Monday - Friday 7:30am - 10am & 4pm - 6pm

Saturday 7:30am - 10am

Sunday 4pm - 6pm

Closed for drop-off & pick-up on all major holidays.