

## New Customer Checklist For Cats

Click on [Book a Stay](#) on our website to create an online portal to provide your personal and pet information plus to request a reservation. Or give us a call 814-692-8279 and we can set everything up for you.



We ask that you upload onto your online portal or email the following documents to [happyvalley@goldenwoodpets.com](mailto:happyvalley@goldenwoodpets.com) before your reservation-

- ☐ **Rabies Certificate showing:**
  - ☐ Pet's Name
  - ☐ Manufacturer
  - ☐ Serial or Lot #
  - ☐ Expiration Date or Term of Vaccine (1 or 3 year)
  - ☐ Veterinarian Name or Signature
- ☐ **Feline Distemper Vaccination**

*(Vaccinations records must show the expiration dates and must be from a licensed veterinarian. We cannot receive anything handwritten.)*

- ☐ **Picture of your cat** (For on their new run card)
- ☐ **Copy of Driver's License** of cat owner(s)
- ☐ **Sign the Agreement**

### **What to bring:**

- ☐ Food in a sealed plastic container. Only bring enough food for the stay plus one extra day just in case. (No big boxes or large bags of food.)
- ☐ Medications (if needed), pill pockets, etc. (We ask that the pills be placed into a pill organizer if administering more than one medication).

*We do have a fridge for any medications or foods that need to be kept in a fridge.*

*We provide the food and water bowls for your cat.*

### **Optional items to bring along:**

- ☐ Bedding/Blanket
- ☐ Toys
- ☐ Treats - Only bring enough for the stay. (No big boxes or large bags.)

*Label EVERYTHING with your cat's name and your last name - your carrier, food bag, treat bag, medications, etc.*

### **When you arrive:** (Plan an additional 5-10 minutes for your first visit.)

- ☐ Leave your cat in your vehicle.
- ☐ Bring food, bedding, etc into the office.
- ☐ We will review any additional information needed.
- ☐ Then we'll get the cat condo set up for your cat.
- ☐ You will then be able to get your cat from the vehicle.

## **New Customer Checklist For Cats**

We take payment at pick-up. We accept all major credit cards.

### **Drop-off & Pick-up Hours:**

Monday - Friday 7:30am - 10am & 4pm - 6pm

Saturday 7:30am - 10am

Sunday 4pm - 6pm

**Closed for drop-off & pick-up on all major holidays.**